

ISO 9001:2008

Internal Audit Refresher Course

L. Buck Consulting

“our success is measured by our clients’ successes”

This **one-day** workshop is designed to sharpen the fundamental audit skills of **experienced Internal Auditors** and to enhance their understanding and application of the requirements of the ISO9001: 2008 Standards.

Participants will gain an increased knowledge of the ISO9001:2008 Standards and the practice of systematically applying the requirements of the Standard to various audit situations, determining if there are any nonconformances, and the proper preparation of nonconformance reports.

COURSE CONTENT

- **Quality Vocabulary** - Review of the definitions from ISO 9000:2005, *Quality management systems—Fundamentals and vocabulary*.
- **ISO9001: 2008** – *Quality management system standard*. Exercises used to review of the requirements of the standard, with a focus on “Objective Evidence” of compliance. **Materials have been updated to include the ISO9001: 2008 requirements.**
- **Audits-Auditing-Auditors** - Participants will review the various types of audits that are performed and the various stages of an audit, including; information gathering, checklist preparation and use, auditing and reporting.
- **Nonconformance Reports** - Participants will review the proper method of clearly writing nonconformance reports. The use of case studies and exercises will challenge the participants to evaluate a number of audit situations and, based on the ‘facts’ presented determine if there are nonconformances. The exercise will involve both the application of the Standard, and the ability to write clear, concise and factual nonconformances.
- **Follow Up Audits** - Participants will review the audit cycle to ensure that the practice of ‘follow up audits to verify corrective action is understood.

WHO SHOULD ATTEND

Previously trained auditors who wish to enhance their audit skills and become familiar with the ISO 9001: 2008 Standards..

ISO 9000 1-Day Internal Audit Refresher Course

**train up to 9 people
at your facility
\$2,900 complete**

**Updated to the
ISO 9001: 2008
Requirements**

The TC 176 committee says “....auditors will need to demonstrate new competence based on the ISO 9001: 2008 Quality management system – Requirements.”

L. Buck Consulting 1427-A Prospect Avenue, Placentia, CA 92870 Phone / FAX (714) 577-8846

Offering Quality training through **Batalas Limited** which have international offices in

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